



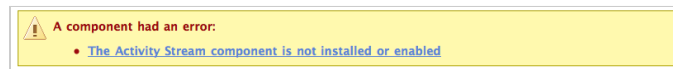
# Troubleshooting missing dependency error

## Overview

When viewing certain pages, you may see error messages related to a required site license or missing component.

## Symptoms

Dekiscript dependencies may show an error message similar to the following:



## Resolution

There are three primary classes of errors - the error message will explain the source of the problem.

1. **License Errors:** These appear when the required product license was not found, or has expired. For example, you may be on a MindTouch Core installation, but the page requires MindTouch 2010. Resolution: upgrade the product license for your installation.
2. **Permission Errors:** Certain pages may be restricted to admins only. Resolution: Log into the site with an administrator account.
3. **Component Errors:** Certain components or capabilities may not be available, as detailed in the error message. Resolution: ensure the necessary services and capabilities are licensed, and ensure the component is installed and running in the control panel.

## Related

- [Advanced Configuration](#)

